## Ford House Summer Concert Frequently Asked Questions



#### Who can attend the concerts?

Anyone who buys a ticket is welcome to join us for the concerts!

#### Do I need tickets?

Yes. Tickets are available for purchase on our website at www.fordhouse.org, or at our Visitor Center. Tickets often sell out, so you are encouraged to purchase them in advance.

#### What is the difference between Reserved and General seating?

A reserved ticket includes a folding chair in a premium location. Reserved ticket holders will be given a wristband upon arrival. Please have it ready to show staff to allow you access to the seating section. General tickets allow you to use any grass space designated for concert seating.

#### What CAN I bring?

Folding camp chairs, low-to-the-ground chairs, and blankets are allowed. Tents and large tables are prohibited. Preferred seating with folding chairs in premium locations is available for purchase.

#### Can I bring in my own food?

You may bring in food and non-alcoholic drinks. Coolers are welcome too. No outside alcohol, please. Drinks, snacks, and meals will be available for purchase at the event.

# Can I arrive early to set up my seating and walk the grounds until concert time?

Gates open at 5 p.m. You are more than welcome to walk the grounds until showtime. Please note that Ford House is not responsible for any personal belongings left unattended.

#### Where can I park?

Parking is only available across the street on Lake Shore. Parking is free to concertgoers. Crossing guards will ensure that you are able to cross Lake Shore safely.

#### Is there accessible parking?

If you possess a handicap placard, you may enter through North Gate. The attendant will show you where to park your vehicle, and you can be shuttled to the house from there.

#### How do I get to the house?

Guests are asked to walk to the main residence. Shuttles will only be available for reserved ticket holders and handicapped guests.

#### Can I bring kids?

Yes. However, young children must stay with you at all times and are not allowed to roam.

#### Can I bring a dog?

While Ford House loves dogs, we ask that you leave them at home for this event.

#### Is there a public restroom?

Portable restrooms will be available outside.

### What is the weather policy?

All concerts are 'rain or shine'.

## What is the refund policy?

Refunds are only issued in the event of a closure or cancellation by Ford House.